



The One and Only Plan You Will Ever Need for Your Home Comfort. **One Price. No Nonsense.**

Call us today to discuss service plan pricing at 215-248-4300.

Dwyer Oil is dedicated to ensuring that your home comfort equipment runs at peak performance. We're proud to offer convenient, affordable heating and air conditioning plans that provide coverage to suit your needs. Rest easy knowing we'll respond to your call as promptly as possible.

Your satisfaction is our top priority. We guarantee every repair we perform.

**Preventive Maintenance.** All service plans include preventive maintenance with annual inspections. We will conduct the following maintenance when necessary: vacuum of unit; oil and gas burner conditioning; burner nozzle replacement; oil filter cartridge change; safety controls check; motor, blower and pump lubrication; chimney draft checks; air leak cementing; combustion and ignition adjustments; control inspections; efficiency testing and adjustments for maximum performance.

It is the responsibility of you, the customer, to schedule appointments for preventive maintenance.

Air Conditioning and Heat Pump Plans cover labor only. Parts will be invoiced.

**Annual Cleaning and Inspection:** This service plan includes an annual cleaning and thorough inspection by a certified and highly trained Dwyer Fuel Heating Technician.

**24 Hour Emergency Service:** There will be no charge for service calls on all covered parts even after regular business hours, provided your heating equipment is not making heat. Parts and labor on non-covered items will be billed at normal rates.

**Covered Replacement Parts:** There will be no charge for labor or parts to pair your existing heating unit as determined by Walter A. Dwyer, Inc.

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## Oil & Gas Plans: Definitions, Exclusions & Additions

- We are not responsible for replacement parts that are obsolete or unattainable. These agreements do not cover service, labor or parts required due to fire, floods, frozen lines or valves, or any other abnormal cause that may affect the normal operation of units.
- Heating contracts cover parts replaced when used in the heating mode. They do not cover the same parts when used for air conditioning. Separate air conditioning contracts are available.
- Service will be performed as promptly as possible under normal conditions; however, we do not assume responsibility for secondary damages or damage resulting from delays or failure to render service due to conditions beyond our control.
- This agreement is available to customers of Walter A. Dwyer, Inc, and is valid for one year from the date of the original invoice and will be self-renewing.
- We reserve the right to inspect equipment before providing coverage.
- Contract may be terminated by Walter A. Dwyer, Inc for accounts not kept current; for oil contract customers who purchase oil from other companies; for contract customers who allow other companies or individuals to perform maintenance on covered equipment.
- No refunds will be made if cancelled before termination date; Prices subject to change
- Service agreements **are transferable** to new home owners.
- Add \$175.00 to the cost of each oil heating contract for non oil account customers. Non oil accounts will be charged for service call if tank is out of oil or burner needs to be primed after oil delivery.

## Conditions

- This plan does not cover any parts or labor for water or steam pipes or water leaks.
- This plan covers only “dust stop” air filters only. All others will be charged.
- This plan covers only fan motors up to ¾ hp. All others will be charged.
- This plan covers fan motor when used for heating cycle only.
- This plan covers residential circulator pumps up to 1/12 hp. All others will be charged.
- This plan does not cover labor or parts to replace existing heating and air conditioning equipment or replacement of boilers and warm air heaters.
- We reserve the right to replace parts with equal parts. Any upgrades from the original part will be charged.
- E.C fan motors, Smart gas valves and Outdoor reset controls \$100 allowance towards replacement

Walter A. Dwyer Inc also provides the following services:

Home Heating Oil	Budget Plans	Heat System Design	A/C System Design
Plumbing Design/Repair	Duct Work Design/Install	Custom Duct Work	Space Heating
Space Cooling	Humidifiers	Air Cleaners	UV Lights
Sump Pumps	Sewers	Pool Heaters	Solar Panels
Gas & Oil Boiler Installs	Gas & Oil Heater Installs	Steam Heatin	Water Softeners