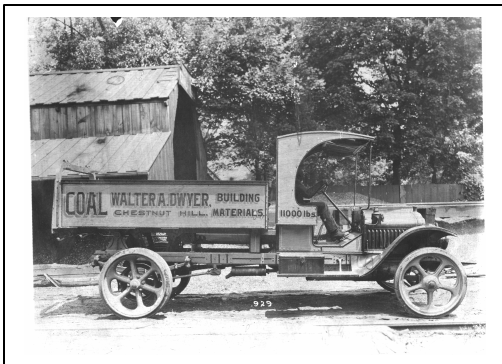


DWYER

Serving the Montgomery County
and Philadelphia area

“CLASSIC” FAMILY OF OIL BURNER AND GAS HEATING CONTRACTS



2005

All of us here at Dwyer are dedicated to ensuring that your home comfort equipment is always running at peak performance.

We're proud to offer our convenient and affordable “CLASSIC” family of heating plans. We offer various levels of plans so you may select the coverage that fills your needs.

As a “CLASSIC” plan customer you can rest easy knowing we'll respond to your call as promptly as possible.

For your peace of mind, many parts are covered under each plan. Please take a few moments to review the various plans. Please contact us with any questions you may have. Your satisfaction is our top priority – we'll guarantee every repair we perform for you.

For more information,
call Dwyer today:
(215) 248-4300
(215) 646-6700

Or you can visit us on-line:
www.dwyeroil.com

SINCE 1875

OIL BURNER CLASSIC ULTRA PLAN

\$269.95*

This is our most comprehensive oil burner service plan and provides excellent system coverage. For parts and allowances see our chart on the following pages.

24 Hours/day, 7 days/week

OIL BURNER CLASSIC PLUS PLAN

\$189.95*

This plan provides for numerous parts used on an oil heater. Service hours for this plan are Monday through Friday, 8:00 am to 8:00 pm (excluding holidays). Weekend, after hours, and holiday call hours will be billed at a prevailing rate.

OIL BURNER CLASSIC PLAN

\$149.95*

This is our least comprehensive plan but does provide for many parts used on an oil heater. Service hours for this plan are Monday through Friday, 8:00 am to 4:30 pm (excluding holidays). Weekend, after hours, and holiday call hours will be billed at a prevailing rate.

*Prices listed above for oil burner contracts are for oil customers of Dwyer. Non oil accounts refer to price adders on following pages.

All oil service plans include preventive maintenance for your oil heating system with an annual inspection. We will vacuum the unit (when necessary) and perform at no additional charge the following; annual oil burner conditioning, change oil filter cartridge, check safety controls, lubricate motors, lubricate blower or pump, check chimney draft, cement air leaks, adjust combustion and ignition, inspect all controls, and perform a complete efficiency test and adjust your system for maximum performance.

The **CLASSIC and CLASSIC PLUS** plans do not cover any service or repair to the heating boiler, piping, radiation, circulating pumps, motor or coupling, clock and setback thermostats, storage tanks, expansion tanks, instantaneous heaters, water feeders, humidifiers, zone valves, purging or venting air from the system, gauge glass, fan motors, air filters, flue vent pipe, draft regulators, draft inducers, electric wiring, switches, switching relays, tank gauge, tank valve, and vent alarms.

The **CLASSIC ULTRA** plan does not cover any service or repair to piping, radiation, instantaneous heaters, humidifiers, air filters, draft regulators, draft inducers, electric wiring, switches, switching relays, tank gauge, tank valve, and vent alarm.

A charge at the prevailing rate will be made for Emergency Switch in “off” position; thermostat not set above room temperature; and failure to maintain proper water level; failure to maintain fuel level for “will call” customers.

GAS CLASSIC ULTRA PLAN

\$189.95

This is our most comprehensive gas heating service plan and provides excellent system coverage. For parts, coverage, and allowances see our chart on the following page.

24 Hours/day, 7 days/week

GAS CLASSIC PLAN

\$149.95

This plan provides for many parts used on a gas fired heater. Service hours for this plan are 8:00 am to 4:30 pm Monday through Friday (excluding holidays). Weekend, after hours, and holiday call hours will be billed at a prevailing rate.

Both of our Classic Gas service plans include preventive maintenance for your gas heating unit with an annual inspection and cleaning. We will provide, at no additional cost to you, an annual gas burner conditioning, vacuum unit as necessary, clean gas burner, check safety controls, lubricate all motors, lubricate pumps, check chimney draft, and inspect all controls.

The GAS CLASSIC plan does not cover any service or repair to piping, radiation, duct work, expansion tanks, instantaneous heaters, humidifiers, zone valves, purging or venting air from systems, fan motors, air filters, vent connector pipe, draft hoods, switching relays.

A charge at the prevailing rate will be made for Emergency Switch in "off" position; thermostat not set above room temperature; and failure to maintain proper water level.

Oil and Gas Plans Definitions, Exclusions, and Additions

- Standard normal hour labor rate - \$90/hour
- Overtime labor rate - \$135/hr
- Prevailing rate for customers' with contracts - \$67.50/hour
- We are not responsible for replacement parts that are obsolete or unobtainable. These agreements do not cover service, labor, or parts required due to fire, floods, frozen lines or valves, or any other abnormal cause that may affect the normal operation of the units.
- These heating contracts cover parts replaced when used in the heating mode. They do not cover the same parts when used for air conditioning. Separate air conditioning contracts are available.
- Service will be performed as promptly as possible under normal conditions, but no responsibility is assumed for secondary damages or any damage resulting from delays or failure to render service due to conditions beyond our control
- This agreement is available to customers of Walter A. Dwyer, Inc. and is valid for one year from the date of the original invoice and will be self renewing.
- We reserve the right to inspect equipment before coverage
- Contract can be terminated by Walter A. Dwyer, Inc. for accounts not kept current; for oil contract customers who purchase oil from companies other than Walter A. Dwyer; for contract customers who allow other companies or individuals to perform maintenance on covered equipment
- No refund will be made if cancelled before termination date

- ADDERS – one heating contract and another unit below:**
 - Add one A/C unit - \$149.95
 - Add one heat pump unit - \$159.95
 - Add a gas fired water heater - \$75.00 (covered under GAS ULTRA contracts)
 - Add a direct or indirect oil fired water heater - \$75.00
 - Add \$100.00 to oil contracts for non oil delivery customers
 - Multiple zone adder - \$30.00
- Prices subject to change
- Service agreements are non transferable

Parts & Allowances	Oil Ultra	Oil Plus	Oil Classic	Gas Ultra	Gas Classic
Burner Coupling	x	x	x		
Burner Fan	x	x	x		
Cad Cell	x	x	x		
Primary Control (n)	x	x	x		
Combustion Chamber (a)	x	x	x		
Electrodes	x	x	x		
Fan/Limit Control	x	x	x	x	x
Filter Cartridge	x	x	x		
Fuel Pump	x	x	x		
High Limit Control (n)	x	x	x	x	x
Ignition Transformer	x	x	x		
Ignition Wire	x	x	x	x	x
Low Limit/Reverse Control (n)	x	x	x	x	x
Low Water Cutoff	x	x	x	x	x
Nozzle	x	x	x		
Nozzle Adapter	x	x	x		
Oil Burner Fan	x	x	x		
Porcelains	x	x	x		
Pressure Control	x	x	x	x	x
Pump Strainer	x	x	x		
Standard Thermostat	x	x	x	x	x
Airstat	x	x		x	
Blast Tube	x	x			
Fan Belt	x	x		x	
Blower Motor (heat only)(b)	x	x		x	x
Delayed Oil Valve	x	x			
Emergency Switch	x	x		x	
End Cone	x	x			
Firomatic Valve	x	x			
Gauge Glass	x	x			
\$250 Tank Allowance		x			
Air Scoop	x			x	
Air Vent	x			x	
Auto Water Feed	x			x	
Circ. Blower Assy.	x			x	
Circulator (j)	x			x	
Combustion Chamber	x				
Dual Valve	x			x	

- (a) \$40 allowance on Oil Classic and Plus
- (b) Up to 1/2 HP on all contracts except Oil Ultra
Oil Ultra covers up to 3/4 HP - \$40 allowance on all others
\$90 allowance on variable speed motors
- (d) Covers single function ignition modules
- (e) \$50 allowance on multi function circuit boards
- (j) \$50 allowance
- (k) \$50 allowance
- (f) Allowance if replaced by Walter A. Dwyer
- (h) Allowance if replaced by Walter A. Dwyer
- (f) and (h) allowances are one allowance per contract year

Parts & Allowances	Oil Ultra	Oil Plus	Oil Classic	Gas Ultra	Gas Classic
Expansion Tank	x			x	
Extrol Tank (k)	x			x	
Feed Valve	x			x	
Flow Check Valve (m)	x			x	
Vent Connector Pipe	x				
Blowdown Valve	x				
Pigtail	x				
Pressure Reducing Valve	x				
Thermostat (inc. setback)	x			x	
Blower Bearing	x			x	x
Blower Pulley	x			x	x
Electronic Ignition Control (d)	x	x	x	x	x
Electrical System				x	x
Fusible Link				x	x
Gas Manifold				x	x
Gas Pressure Regulator				x	x
Gas Shut Off Valve				x	x
Combination Circuit Boards (e)				x	x
Ignition Sensor				x	x
Inducer Fan Motor				x	x
Inducer Assembly (j)				x	
Pilot Tube				x	x
Pilot Assembly				x	x
Stack Damper (k)				x	x
Spill Switch				x	x
Temp/Alt Gauge	x			x	
Thermocouple				x	x
Transformer (low voltage)				x	x
\$50 Water Heater Allowance (f)				x	
\$200 Boiler Allowance (f)				x	
\$200 Furnace Allowance (f)				x	
\$500 Tank Allowance (h)	x				
\$500 Boiler Allowance(h)	x				
\$500 Furnace Allowance (h)	x				
\$500 Heat Exch Allow. (h)	x				

- (j) Residential circulator to 1/12 HP - \$50.00 allowance on others
- (k) Up to #30 tank - \$50.00 allowance on others
- (m) To 1 1/2" - \$50.00 allowance on others
- (n) Contract covers single and dual function aquastats- triple aquastats and those incorporating primary control functions will have a \$60.00 allowance

These plans do not cover service or repair to piping, radiators, water side of boilers, baseboard radiation, tankless coils, storage tanks, humidifiers, air filters, UV lights, purging or venting of hydronic systems, draft regulators, tank gauges, vent alarms, and zone valves. Please refer to the list on the left for specific parts coverage.